



LOCATION

JAZ Neo Saraya Palms is ideally located in the heart of Madinat Makadi, adjacent to the award-winning golf course, making it an ideal destination for golf enthusiasts.

DISTANCE

Located just 30 km from Hurghada International Airport, with convenient shuttle access to the golden sandy beach within Madinat Makadi.

“Madinat Makadi” Shared Facilities

- Souk Makadi (ATM machines, pharmacy & shops)
- Mividaspa Health Club & Beauty Salon
- Water Sports Center
- Golf Course
- Makadi Water World Aqua Park
- Safari Center
- Diving Center

Access to Madinat Makadi shared facilities is available at an additional charge.

GUEST SERVICES & FACILITIES

- Access to the beach at JAZ Saraya Resort & JAZ Makadi Oasis Resort
- Adult and kids' swimming pools (heated from November to April)

- Access to Makadi Water World Aqua Park (10:00–13:00 & 14:00–17:00)
- In-room safe box
- Minibar (in the room)*
- Beach and pool towels (available in rooms)
- Shaver socket plug, cosmetic mirror, Hairdryer
- Satellite LCD TV
- Room bottled water refreshed daily (1L bottle of water per studio and 1 bedroom; 2 bottles per 2 and 3 bed rooms)
- Breakfast & lunch boxes (prior request is required)
- À la carte restaurant dinner (once per stay)
- Shops and stores (at Madinat Makadi)*
- WiFi (free limited speed; available in public areas and rooms)
- ATM machine and currency exchange
- Doctor (clinic; available upon request)*
- Wake-up call service
- Laundry / dry cleaning service*
- Hair salon and beauty center (Madinat Makadi)*
- Private parking
- Limousine service*
- Late check-out (according to availability)*
- Wheelchair service (subject to hotel availability)

DINING & ENTERTAINMENT

JAZ Neo Saraya Palms operates on an all-Inclusive basis.

Dine-around à la carte restaurants located in Madinat Makadi:

- **Beach Restaurant** – Light international bites
- **Amaya** – Fragrant and spicy Indian cuisine
- **Makai Tukai** – Asian fusion gastronomy
- **Nino's** – Traditional Italian favourites
- **Sofra** – Exotic delights from the Middle East
- **The Grill** – Delicious barbecue delights
- **Aqua Restaurant** – Mediterranean flavours, cocktails & beverages

Pre-booking is required 48 hours in advance and is complimentary once per stay.

JAZ Neo Saraya Palms features one main restaurant and a collection of bars serving mouth-watering menus and a wide variety of beverages that cater to all tastes.

RESTAURANTS

SHAMS

MAIN RESTAURANT

International buffet serving breakfast, lunch, and dinner .

BARS

COCO

POOL BAR

Light snacks and beverages served by the pool

AL GEZIRA

LOBBY BAR

Late breakfast, afternoon snacks, and beverages

BEACH BAR

Refreshing drinks and iced beverages by the beach

MANZAR

LOBBY BAR

Cocktails, wine, tea and coffee served with relaxing background music.



SPA, FITNESS & RECREATION

- JAZY Kids club (4-12 years old)
- Diving Center* - Water sports* (in Madinat Makadi)
- Makadi Water World – Aqua Park (located at JAZ Aquaviva)
- Squash (in Madinat Makadi)*
- Golf (in Madinat Makadi)*
- Gym* (Located at JAZ Makadi Oasis Resort)
- Mividaspa*
- Hair salon and Mividaspa beauty salon (Located in JAZ Makadi Saraya Resort)*
- Tennis court (Floodlit located at JAZ Makadi Star & Spa)*

SHOPPING*

“Souk Makadi” shopping area

PETS

Pets are not allowed

CHECK-IN AND CHECK-OUT TIME

Check-in time is 14:00

Check-out time is 12:00 noon

Late check-out is subject to hotel availability*

PAYMENT

- By cash or credit card (MasterCard, Visa & American Express))
- No personal cheques are accepted.

Services marked with () are at extra charge



IMPORTANT TO KNOW

DRESS CODE

Smart casual is recommended; shorts and flip-flops are not allowed in the evening in all restaurants and in the lobby area.

SPECIAL EVENTS

For special events please contact the Guest Relations or F&B Manager.

FOOD ALLERGIES

Please inform the restaurant manager or kitchen team in advance of any food allergies or special dietary requirements.

BEVERAGES

The all-inclusive” formula is available from 10:00 AM until midnight, including soft drinks, local beer, Egyptian wine and all local spirits served in glasses and not bottled. Local cocktails are also included. Imported alcoholic drinks are available at an additional charge.

JAZ Hotel Group

Travco Center, 26 July Corridor
Sheikh Zayed City, 6 October 12588, Egypt

For Booking and Inquiries

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